

INSPIRED BY US

Meet Fayth Dickenson, supervisor of Behavioral Health Utilization Management at Regence BlueShield of Idaho.

Fayth and her husband, Lee, have two sons: Austin, 9, and Logan, 7. She enjoys reading, traveling, camping and spending time with family and friends, and volunteers with Suicide Prevention of the Inland Northwest (SPIN). She has been with Regence two years.

“I get the opportunity to work with our behavioral health clinicians to ensure that Regence members are getting the appropriate care: right setting, right providers, right services. Navigating health plan coverage for behavioral health issues can be challenging because many people don’t even know where to begin or what resources are available.”

She also is part of behavioral health education for employees at Regence. “We have multiple trainings in place that help Regence employees increase their knowledge of behavior health issues, learn about resources and options for treatment, and increase their confidence in assisting someone who may be experiencing a behavioral health issue or crisis.”

“I really value the philosophy at Regence. We are constantly encouraged to focus on our members and how we can find solutions and improvements that positively impact their health and their experience receiving health care.”

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SERVED BY US

73 years serving
our Idaho neighbors

83.1%
operations & capital
dollars spent in Idaho

580
employees in Idaho

\$11.5 MILLION
cash taxes paid to state of Idaho

\$760,000
funds invested with Idaho
nonprofits

2.4 MILLION
claims processed for members

Shopping and spending locally is a wise
investment in the community you live in.

BUY LOCAL AND MAKE A DIFFERENCE.



ECONOMIES BY US

“Local businesses like ours are invested in the community and care about its viable future. When consumers shop locally it allows small businesses the ability to provide jobs and resources to the community. In the L-C Valley I feel we do a great job of supporting non-profit organizations and other charitable events. This is made possible by consumers making a conscious effort to support small businesses and their employees.”

- Ryan Turnbow, Production Manager
Printcraft Printing, Inc.

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